



PUNJAB VOCATIONAL TRAINING COUNCIL

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BAITHAK & BEYOND

Page No. 10

OUR CITIES - OUR PRIDE

Page No. 17



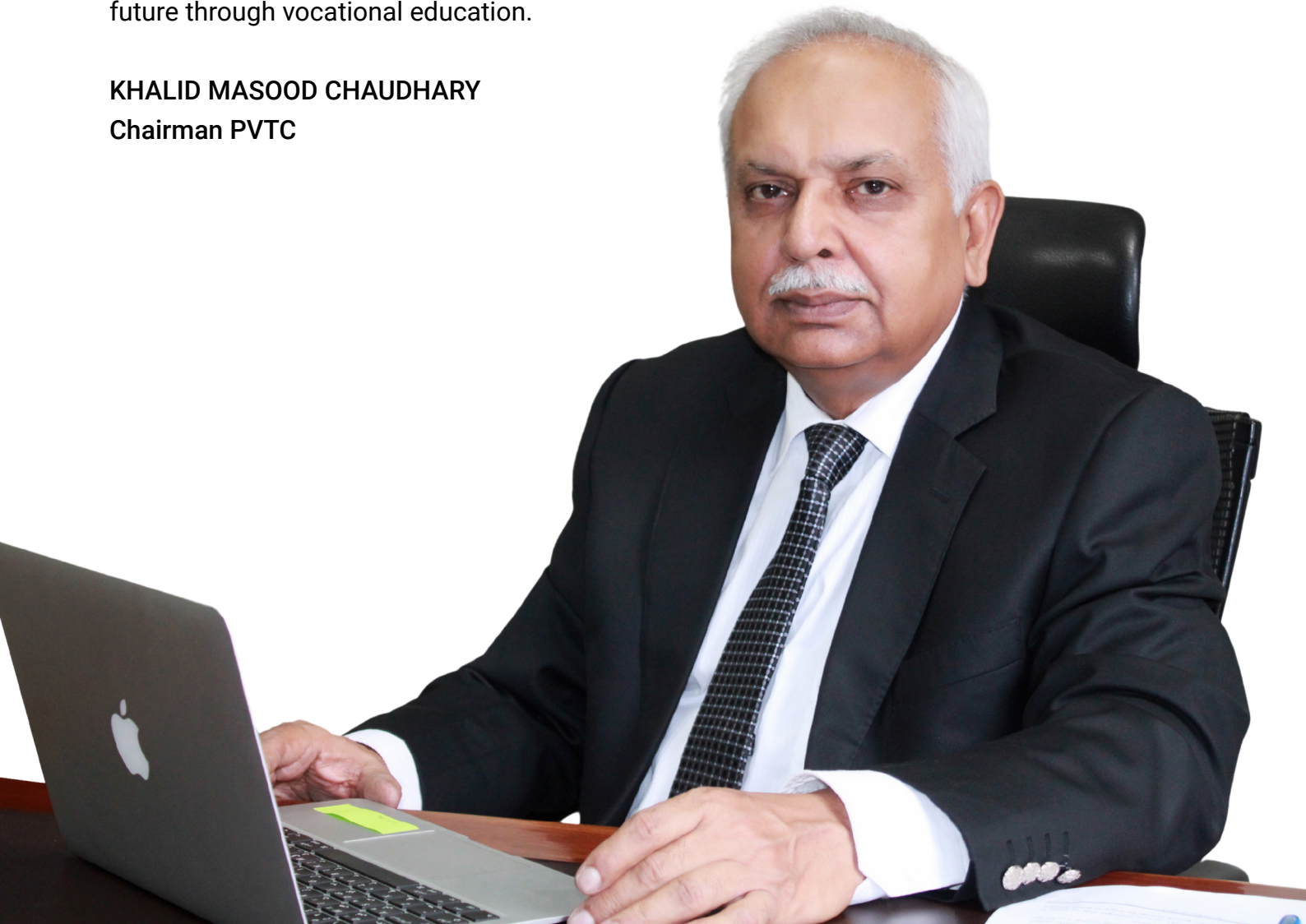
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MESSAGE FROM THE CHAIRMAN PVTC

Over the past few months, I have had the privilege of witnessing the transformative impact of vocational training in shaping lives and building a more prosperous future for Pakistan. Our journey, while filled with challenges, is rooted in the firm belief that vocational education holds the key to uplifting the socio-economic fabric of our society. I am particularly focused on strengthening partnerships with the private sector, enhancing the quality of our training, and ensuring that our passouts are equipped to contribute meaningfully to the economy. Additionally, we are planning to expand our Vocational Training Institutes (VTIs) to provide quality training at the doorstep of marginalized youth, ensuring no one is left behind. We are also focussing on introducing new trades in advanced technologies, particularly in the ICT sector, and upgrading our labs to meet the demands of modern industry. These efforts will prepare our trainees to excel in a technology-driven world, making them more competitive and adaptable in the global workforce.

I extend my sincere gratitude to our dedicated staff, industry partners, and trainees for their unwavering commitment. Together, we will continue to pave the way for a brighter, more inclusive future through vocational education.

KHALID MASOOD CHAUDHARY
Chairman PVTC



VISIT OF CHAIRMAN NAVTTC MS. GULMINA BILAL AHMAD

Chairperson of NAVTTC, Ms. Gulmina Bilal Ahmad visited PVTC for a meeting with Chairman PVTC Mr. Khalid Masood Chaudhry. The meeting focused on PVTC's significant role within Pakistan's Technical and Vocational Education and Training (TVET) sector. She was briefed comprehensively on PVTC's strategic initiatives, particularly highlighting their efforts to empower marginalized communities through customized vocational training programs. These programs are designed not only to equip individuals with practical skills but also to integrate them effectively into the workforce, thereby promoting inclusive economic growth.

She further visited VTI Green Town, Lahore, which provided her with a firsthand view of PVTC's operational capabilities and the impact of their programs on the deserving youth. By fostering partnerships and leveraging resources effectively, PVTC continues to play a crucial role in enhancing skills development and addressing the needs of diverse socio-economic groups within the country's workforce.



MR. ADNAN AFZAL CHATTHA VISITED PVTC AND VTI GREEN TOWN

Chairperson of the Chief Minister's Task Force on Skills Development Punjab, Mr. Adnan Afzal Chattha, visited PVTC Secretariat, where he was warmly greeted by former Managing Director PVTC, Mr. Mahboob Ahmed. Following the introduction to the PVTC Management Team, Mr. Chattha was briefed on the organization's structure, background and the extensive network of VTIs under PVTC. Senior Manager R&D PVTC Mr. Shafqat ur Rehman presented the key interventions that facilitated the transition of PVTC's conventional trades to the modern Competency Based Training & Assessment (CBT&A) methodology. Moreover, Mr. Chattha was informed about the 6+2 and 12+2 months duration courses offered at VTIs. Discussions also covered the future plans and challenges faced by PVTC as Punjab's premier vocational training body. Mr. Chattha then visited the classrooms and labs at VTI Green Town Lahore, where he interacted with trainees and staff, gaining insights into the institute's contributions to skill development.



14 AUGUST - INDEPENDENCE DAY CELEBRATIONS ACROSS PUNJAB

PVTC celebrated Pakistan's Independence Day with great zeal and zest throughout Punjab. Chairman PVTC Mr. Khalid Masood Chaudhary attended the independence day ceremony at VTI Manga Lahore. The event was marked by the presence of many distinguished guests among which Chairman PVTC Mr. Khalid Masood Chaudhry, took the lead in the ceremonial hoisting of Pakistan's green and white flag, symbolizing the unity, freedom, and resilience of the nation. As the national flag was raised, the audience, including trainees, staff members, and dignitaries, stood tall with pride, reflecting on the sacrifices made for the country's independence. A one-minute silence was observed to honor those who contributed to the nation's freedom and development, showing respect for the history and the legacy of Pakistan's independence. The event further witnessed active participation from the trainees of VTI Manga. They performed patriotic songs and speeches, showcasing their talent and expressing their love for the motherland. Following the performances, the trainees were recognized for their efforts. Certificates and honorariums were awarded to those who participated in the event, acknowledging their dedication and creativity in making the celebrations memorable.



14 AUGUST - INDEPENDENCE DAY CELEBRATIONS ACROSS PUNJAB



CHAIRMAN PVTC'S FIELD INTERACTIONS



Chairman PVTC Mr. Khalid Masood Chaudhary paid a visit to VTI Green Town Lahore. He visited classes and labs of different trades and briefed by Principal VTI Green Town.



Chairman PVTC Mr. Khalid Masood Chaudhary visited VTI Khanewal. He was briefed about the current enrollment capacity and future plans to enhance the quality of training being imparted there.



Glimpses from Chairman PVTC Mr. Khalid Masood Chaudhary's visit of VTI Sahiwal. Area Manager Sahiwal Mr. Ghulam Ahmad greeted and escorted him to the VTI Sahiwal. He visited classes and labs of VTI Sahiwal and interacted with the trainees and staff.

"PLANT FOR PAKISTAN" PLANTATION DRIVE ACROSS PUNJAB

On the occasion of **Independence Day, 14th August 2024**, PVTC launched its "**Plant for Pakistan**" plantation campaign, inaugurated by Chairman PVTC, Mr. Khalid Masood Chaudhary, at VTI Manga. This initiative was part of PVTC's commitment to environmental sustainability and aimed at creating a greener Pakistan. All PVTC offices and Vocational Training Institutes (VTIs) across Punjab actively participated in the campaign. Trainees and instructional staff at each VTI enthusiastically planted tree saplings, symbolizing growth and the future of the nation. The participation of the PVTC family in this noble cause underscores their dedication to the environment and Pakistan's prosperity. The Chairman emphasized the importance of tree plantation in combating climate change and preserving natural resources for future generations. He urged everyone to contribute to this ongoing initiative and ensure the saplings are nurtured for long-term benefits. The "Plant for Pakistan" campaign will continue to encourage environmental responsibility throughout PVTC's network.



"PLANT FOR PAKISTAN" PLANTATION DRIVE ACROSS PUNJAB



BAITHAK & BEYOND

MR. KHALID MASOOD CHAUDHARY

Thank you so much sir, for sparing the time for "Baithak & Beyond". To begin with, could you please share a brief overview of your childhood dreams and educational background?

Thank you for the opportunity. Growing up, my family's strong legal background instilled in me a deep sense of responsibility toward society. I pursued my early education at PAF College Sargodha and later completed my LLB from Punjab University in 1983. It was during this time that I realized that serving the public through the Civil Services would be the most effective way to contribute toward resolving grassroots-level issues, which led me to join the Pakistan Administrative Service in 1984.

With over 34 years of experience in the Pakistan Administrative Service, you've held multiple key positions. Can you share some of the most defining moments from your career, particularly those that shaped your leadership philosophy?

My posting as Assistant Commissioner in Bannu, DI Khan and Chitral were some of the most formative years of my career. Later on, in civil service working closely with communities, I witnessed the importance of leadership that is both empathetic and decisive. These experiences shaped my philosophy of civil service, where every single decision can be made for the well-being of the people.

What inspired you to take on the role of Chairman at PVTC following your tenure at PPSC? How do you see this role aligning with your passion for public service?

After my tenure at PPSC, I felt a strong pull towards contributing to the vocational sector, an area where I had previously worked as the Regional Director of NAVTTC. I saw this role at PVTC as a natural extension of my passion for public service and a chance to apply my experience in enhancing vocational training, which I believe is crucial for Pakistan's socio-economic development.

Under your leadership, what strategic priorities are you focusing on to enhance vocational training and skills development in Punjab?

We are focusing on sustainability, enhancing public-private partnerships, and aligning our curricula with industry needs. Our aim is to ensure that vocational training not only meets the current demands of the labor market but also prepares our youth for future technological advancements.

How has your experience across various departments influenced your leadership style, and how do you apply this to guide PVTC towards its mission?

My experience across various departments, particularly in education and governance, has taught me the importance

of adaptability and forward-thinking. At PVTC, I strive to foster a culture of continuous learning and innovation, encouraging our team to think creatively while keeping the needs of the public at the forefront.

What are some of the challenges you've faced since joining PVTC, and how do you plan to address them?

The major challenge has been financial sustainability due to a lack of infrastructure and funds. However, with the Chief Minister's commitment to resolving these financial issues, I am confident we will overcome this phase. We are working on increasing our outreach to the private sector and ensuring that PVTC remains an agile, industry-responsive organization.

On the flip side, what opportunities do you see for growth and innovation in the vocational sector?

The vocational sector holds immense potential for innovation, especially in integrating new technologies and expanding our training programs. We aim to tap into global best practices and modernize our training methods to make PVTC a leader in skill development in the region.

How does PVTC plan to incorporate sustainability into its operations and ensure inclusivity in its training programs, particularly for marginalized communities in Punjab?

PVTC is committed to ensuring inclusivity by expanding our outreach to marginalized communities. We are also focusing on sustainable practices within our training programs, ensuring that our graduates are equipped with skills relevant to both the local and international job markets.

Are there any international models or best practices in vocational training that you believe PVTC can adopt to enhance the quality and relevance of its training programs?

Countries like China, Malaysia, and India have successfully leveraged vocational training to boost their economies. Especially China has overtaken Japan as the 2nd most powerful economy and it all happened only by enhancing the productivity in manufacturing and developing expertise in IT sector. Both the streams are product of vocational and technical education. We are exploring models to enhance the quality and relevance of our programs. Incorporating cutting-edge technologies and work-based training will be key components of our strategy.

How do you view the role of vocational training in contributing to Pakistan's socio-economic development?

What impact do you envision PVTC having in the next five years?

BAITHAK & BEYOND

MR. KHALID MASOOD CHAUDHARY

Vocational training is the quickest and most effective way to uplift Pakistan's economy. In the next five years, as I said earlier, I envision PVTC playing a pivotal role in transforming the TVET sector by producing a workforce that not only meets local industry demands but also contributes to the global economy.

PVTC has been actively forming partnerships with industry leaders and institutions. What role do you believe such collaborations play in advancing vocational training in the region?

Partnerships with industry leaders and institutions like industrial estates along with Chambers of Commerce & Industries across Punjab are essential for aligning our training programs with market needs. These collaborations allow us to continuously improve our curricula and provide our trainees with real-world skills that are directly applicable in the industry.

As the Chairman of PVTC, how do you envision the future of the TVET (Technical and Vocational Education and Training) sector in Punjab, particularly in light of the evolving job market and technological

advancements?

The TVET sector in Punjab is poised for significant growth, especially as the job market evolves with technological advancements. We are preparing to meet these challenges by investing in new trades and updating our training methods to stay ahead of the curve.

What message would you like to give to the youth of Punjab, especially those considering vocational training as a career path?

To the youth of Punjab, I would say that vocational training is a powerful pathway to success. It equips you with practical skills that are in high demand both locally and internationally. Embrace this opportunity to contribute to your community and build a prosperous future for yourself.

If we describe you in one word or phrase what would it be?

I would describe myself as a conscientious individual, always looking forward to new ways in helping to evolve our national economy through hard work and dedication.



TWO-DAYS CONSULTATIVE SESSION INDUSTRY ENGAGEMENT IN TVET

PVTC organized a "Two-Days Consultative Session on Industry Engagement in TVET" in collaboration with the Multan Chamber of Commerce and Industry (MCCI) and the support of TVET Sector Support Programme-GIZ Pakistan. The session aimed to strengthen industry collaboration,

Labor Market, Digitalization and Gender - GIZ Pakistan, provided an overview of the TVET Sector Support Program. At the same time, Mr. Waqas Waheed, Sustainability and Partnerships Advisor GIZ Pakistan, introduced the OJT Model to the industry and discussed Cooperation Agreements



identify skill gaps, boosting industry participation, and develop actionable strategies. In his opening remarks, Mian Rashid Iqbal, President of Multan Chamber of Commerce and Industry emphasized the need for PVTC to design training courses that meet current industry demands and enhance workforce quality. He also expressed the industry's

to establish Work Based Training and OJT pathway between PVTC and industry partners. The session focused on identifying sector-specific trades for OJT, including the duration, opportunities, gender considerations, and other factors tailored to the industry's needs in Multan, under MCCI's guidance. This initiative set the stage for future collaboration



willingness to collaborate and support PVTC in every possible way. Chairman PVTC, Mr. Khalid Masood Chaudhary highlighted PVTC's commitment to providing comprehensive training opportunities for youth, equipping them with the skills necessary for a bright future and societal sustainability. He reiterated PVTC's dedication to working closely with industry partners, introducing on-the-job training programs, and improving workforce standards. Mr. Muhammad Atif, Program Component Manager

on On-the-Job Training with the industry. The MCCI represents a diverse range of industries in the Multan region, a vital economic hub in Pakistan. Key sectors under MCCI's umbrella include Textiles and Garments, Agriculture and Agri-based Industries, Leather and Footwear, Handicrafts and Traditional Arts, Chemicals and Fertilizers, Construction and Building Materials, Oil and Ghee Mills, and Education and Training Services.

TWO-DAYS CONSULTATIVE SESSION INDUSTRY ENGAGEMENT IN TVET



RPL AND NVQF REGISTRARY AWARENESS SESSIONS

In September 2024, the 'Reintegration of Returnees in Pakistan' component of the TVET Sector Support Programme organized a series of orientation sessions at various VTIs under PVTVC. These sessions took place in Bahawalpur, Multan, Gujrat, Rawalpindi and Faisalabad, targeting Admin & Accounts Officers, Admission and Placement Officers and staff involved in Recognition of Prior Learning (RPL) trades. The primary objective was to equip these individuals with the necessary skills and knowledge to provide RPL support for Pakistani returnees from Germany, the European Union, and the Gulf Cooperation Council (GCC) countries. The initiative aims to address the needs of both returnees and local communities, with a project goal of ensuring that 60% of the beneficiaries are returnees and 40% are locals. Comprehensive assessments are scheduled to be completed before the end of 2024, focusing on creating a supportive environment for reintegration.

This gender-inclusive initiative is particularly significant in its commitment to digitization and prioritizing female beneficiaries, with a target of 30% participation from women and overall 50% assessments will be conducted in IT-related trades. By leveraging the ROR Project, PVTVC plans to conduct RPL assessments for approximately 600-700 candidates across various RPL centers. This effort is not only about skill certification but also aims to enhance the livelihood prospects of both returnees and locals, fostering sustainability and economic development within the region. Through these initiatives, the program seeks to create a positive impact on the lives of individuals, enabling them to gain recognition for their skills and improve their opportunities in the labour market.



RPL AND NVQF REGISTRARY AWARENESS SESSIONS



TWO DAYS ORIENTATION SESSION ON E-PROCUREMENT AND E-PADS

A two-day orientation session on E-Procurement and E-PADS was organized by the Staff and Teachers Training Institute (STTI) for Managers, Admin, and Accounts Officers from various VTIs under the PVTC. This informative event was held in collaboration with the Punjab Information Technology Board (PITB) at the PVTC Secretariat. Managing Director PVTC, Mr. Talha Hussain Faisal addressed the participants, emphasizing the importance of embracing digital tools in modernizing procurement processes. The session aimed to enhance understanding and skills related to e-procurement systems among the attendees. Participants were encouraged to ask questions and share experiences, fostering a collaborative learning environment. This initiative reflects PVTC's commitment to improving administrative efficiency and leveraging technology in VTI's management.



OBITUARY

It is with deep sorrow that we announce the passing of Mr. Maqsood Ahmad, a former Store Keeper at PVTC, who tragically lost his life in a road accident on 16th September 2024, suffering a severe brain injury. Mr. Maqsood served the PVTC community with dedication, integrity, and professionalism throughout his tenure. His commitment to his work and the respectful relationships he built with colleagues will be fondly remembered by all who knew him.

In this moment of grief, we extend our heartfelt condolences to his family and loved ones. May Allah grant him eternal peace with high rans in Jannah and strength to his family to bear this irreparable loss.

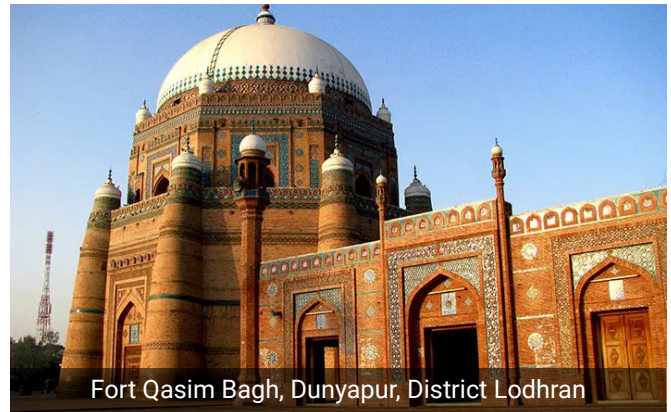


OUR CITIES - OUR PRIDE

DISTRICT LODHRAN

Lodhran, a district located in the southern part of Punjab, Pakistan, is known for its agricultural heritage, rich history, and strategic geographical importance. Bordered by the Sutlej River to the north and surrounded by key districts like Multan, Bahawalpur, and Vehari, Lodhran serves as a vital hub for agricultural production, with crops like wheat, cotton, sugarcane, and mangoes being its major outputs. The district, along with its three tehsils—Lodhran, Kehrora Pacca, and Duniyapur has witnessed significant social and economic developments over the years. Lodhran covers a total area of 691,115 acres, of which 599,457 acres are cultivated. This agricultural foundation is supported by an extensive road network of 2,252 kilometers and 60 canals, with the Mailsi canal being the most prominent. Lodhran is home to a population of approximately 1.7 million people, with a near-equal gender distribution: 0.86 million males and 0.83 million females. The district is divided into 70 union councils and 436 villages, reflecting its predominantly rural makeup. The average household size is around 8 persons, with 262,650 household units in

Makhdoom Aali has provided the local population with access to high-quality vocational education and training, significantly improving the employment prospects of thousands of individuals. Lodhran's economy, which



Fort Qasim Bagh, Duniyapur, District Lodhran

has traditionally relied on agriculture, faces several challenges, including unpredictable weather patterns, water shortages, and fluctuations in global commodity prices. These factors have made it increasingly important for the district to diversify its economy, with a particular focus on industrialization and the development of a skilled workforce. The youth of Lodhran, especially those from rural and underprivileged backgrounds, have struggled to find stable employment, often due to a lack of technical skills that are increasingly in demand in today's industrialized world. To address this issue, the PVTC has played a crucial role in establishing VTIs across the district which are designed to provide practical, hands-on training in a range of trades, enabling individuals to acquire the skills needed to secure employment in both the local and international job markets.

Established on July 1, 2006, VTI Lodhran has become a cornerstone of vocational education and training in the district. Since its inception, the institute has offered a wide array of courses including Computer Operator, Heat Ventilation & Air Conditioning (HVAC), General Electrician, Dress Making, Computer Hardware and



Vocational Training Institute, Lodhran

total. The major ethnic groups in Lodhran include Lodhra, Awan, Rajpur Kanju, Baloch, Arain, Jat, Bhatti, Syed, Joiya, Noon, Tareen, Ghallu, Malik, and Jhandeer. The district's population primarily speaks Urdu, Sariki, and Punjabi.

Lodhran boasts a rich historical and cultural heritage, with several archaeological sites and shrines. Among the notable archaeological sites are the Ruins of Taiwat and Tilwara towns located near Haveli Naseer Khan in Tehsil Lodhran. Lodhran was split off as a separate district from Multan in 1991. It has the lowest Human Development Index of all districts in Punjab.

In this context, the Punjab Vocational Training Council (PVTC) has emerged as a game changer, empowering the youth of Lodhran and its surrounding districts by equipping them with the technical skills needed to succeed in today's job market. The establishment of Vocational Training Institutes (VTIs) in Lodhran, Duniyapur, and



Computer Operator Trade VTI Lodhran

OUR CITIES - OUR PRIDE

DISTRICT LODHRAN

Network Professional, and Clinical Assistant. One of the most significant achievements of VTI Lodhran has been securing sponsorship from Overseas Pakistanis for two key trades—General Electrician and HVAC. This sponsorship, amounting to Rs. 2.88 million, has provided the institute with the financial resources needed to



Dress Making Trade - VTI Lodhran

improve the quality of its training programs and achieve self-sustainability. To date, VTI Lodhran has produced 7,295 graduates, with a placement ratio of 68.45%. This means that nearly 70% of the institute's graduates have found gainful employment in various sectors, including construction, healthcare, IT, and manufacturing.

Another key player in the vocational training landscape of Lodhran district is VTI Duniyapur, which was established on May 23, 2003. VTI Duniyapur offers a variety of trades that cater to the needs of both the local and national job markets, including Computer Operator, Clinical Assistant, Dress Making, General Electrician, and Beautician. With 3,704 graduates and a placement ratio of 66%, VTI Duniyapur has played a pivotal role in uplifting the socio-



HVACR / RAC Trade - VTI Lodhran

economic status of its trainees.

Located in the vicinity of Lodhran, SVTI Makhdoom Aali was established on January 1, 2005, with the goal of providing vocational training to the underserved rural population. The institute offers courses in trades such as

Computer Operator, Dress Making, and Refrigeration & Air Conditioning. VTI Makhdoom Aali has made significant strides in expanding access to vocational training for individuals who might otherwise be left behind. The establishment of VTIs in the district has had a profound impact on the local economy. By providing individuals with the skills needed to secure employment in high-demand trades, these institutes have not only improved the earning potential of their pass outs but have also contributed to the district's economic diversification.

The success of the vocational training programs offered by VTIs in Lodhran, Duniyapur, and Makhdoom Aali highlights the importance of vocational training in today's rapidly evolving job market. As more and more industries shift towards automation and digitalization, the demand for skilled labor will only continue to grow. By equipping individuals with the skills needed to meet this demand, PVTC is helping to ensure that the youth of Lodhran are well-prepared for the future. As these institutes continue to expand their offerings and improve their training programs, the future looks bright for the youth of Lodhran, who now have the skills and knowledge needed to thrive in today's competitive job market.



Mere formal education cannot be enough for the development of the country. Having skills in demand-driven trades and professions can bring about change not only in the lives of individuals but also contribute to the nation's progress. These institutions should be supported by local communities and industries so that they can benefit by getting skilled workforce without any wastage of time and resources."

Malik Mumtaz Muhammad Khan Joyia
President DBOM, Lodhran

CHAIRMAN PUNJAB ZAKAT COUNCIL VISITED VTI RAWALPINDI

On September 25th, 2024, Chairman Provincial Zakat Council Rana Munawar Hussain (MPA) visited VTI Rawalpindi along with the Secretary Zakat and Ushr Department Punjab to assess its contributions to skill development and workforce empowerment in the Twin Cities' industries. Principal VTI Rawalpindi outlined the institute's substantial impact, highlighting its role in equipping young, Zakat-eligible individuals with practical skills essential for employment. During the visit, MPA Rana Munawar Hussain expressed appreciation for PVTC's strategic use of Zakat funds to foster economic sustainability through skill enhancement programs. He praised the institute's commitment to empowering marginalized youth, underscoring the importance of vocational training in elevating their socio-economic status. His interactions with staff and trainees were marked by genuine interest and encouragement, affirming PVTC's pivotal role in cultivating a competent workforce poised to meet industry demands. Rana Munawar Hussain's visit underscored the significance of partnerships between government bodies and vocational training institutions in driving socio-economic development. His commendation of PVTC's dedicated efforts and impactful training initiatives resonated as a testament to the institute's pivotal role in shaping the future of skilled professionals in the region.



MEETINGS WITH DELEGATIONS FROM ASIAN DEVELOPMENT BANK & IWRPP



Delegation from the Asian Development Bank (ADB) Pakistan recently visited PVTCC, engaging in productive discussions with its management. This meeting highlighted the critical role of PVTCC as a major stakeholder in the Technical and Vocational Education and Training (TVET) sector in Punjab. The discussions primarily focused on the Improving Workforce Readiness Punjab Project (IWRPP), which aims to enhance the employability of the workforce in the Pakistan. The delegation and PVTCC management explored various strategies to align vocational training programs with the evolving needs of the labor market, ensuring that graduates possess the skills required by employers.

In addition to workforce readiness, the delegation emphasized the importance of formulating a comprehensive TVET Sector Strategy and establishing a robust Labor Market Information System (LMIS). These initiatives are designed to create a more responsive and data-driven approach to vocational training, enabling policymakers and educators to make informed decisions based on current labor market trends. The collaboration between ADB and PVTCC reflects a commitment to developing a skilled workforce that meets the demands of a rapidly changing economy, ultimately contributing to sustainable development and economic growth in Punjab.



POTATOES, EGGS AND COFFEE

A daughter complained to her father that her life was miserable and that she didn't know how she was going to make it. She was tired of fighting and struggling all the time. It seemed just as one problem was solved, another one soon followed. Her father, a chef, took her to the kitchen. He filled three pots with water and placed each on a high fire. Once the three pots began to boil, he placed potatoes in one pot, eggs in the second pot, and ground coffee beans in the third pot.

He then let them sit and boil, without saying a word to his daughter. The daughter, moaned and impatiently waited, wondering what he was doing. After twenty minutes he turned off the burners. He took the potatoes out of the pot and placed them in a bowl. He pulled the eggs out and placed them in a bowl. He then ladled the coffee out and placed it in a cup. Turning to her he asked. "Daughter, what do you see?"

"Potatoes, eggs, and coffee," she hastily replied.

"Look closer," he said, "and touch the potatoes." She did and noted that they were soft. He then asked her to take an egg and break it. After pulling off the

shell, she observed the hard-boiled egg. Finally, he asked her to sip the coffee. Its rich aroma brought a smile to her face.

"Father, what does this mean?" she asked. He then explained that the potatoes, the eggs and coffee beans had each faced the same adversity; the boiling water. However, each one reacted differently. The potato went in strong, hard, and unrelenting, but in boiling water, it became soft and weak. The egg was fragile, with the thin outer shell protecting its liquid interior until it was put in the boiling water. Then the inside of the egg became hard.

However, the ground coffee beans were unique. After they were exposed to the boiling water, they changed the water and created something new. "Which are you," he asked his daughter. "When adversity knocks on your door, how do you respond? Are you a potato, an egg, or a coffee bean?"

Moral: In life, things happen around us, things happen to us, but the only thing that truly matters is what happens within us.

So, Which one are you?



PRIME MINISTER DELIVERY UNIT (PMDU) PAKISTAN CITIZEN'S PORTAL

PVTC has been active on PMDU since launch of the portal and has made Pakistan Citizen's Portal (PCP) complaints resolution a top priority. As per the statistics of PCP dashboard of Managing Director PVTC, 724 complaints have been received so far, all complaints have been resolved, yielding 100% complaints resolution rate and satisfactory feedback of 59.4% by the complainants which reflects the commitment, efforts and transparency of complaint resolution process of PVTC.



My issue is solved!! It is very good,, idea ,, prime minister of Pakistan,

724

Total
Complaints

724

Resolved
Complaints

100%

Complaints
Resolution

59.4%

Positive
Feedback

0

New
Complaint

SKY IS THE LIMIT



Zubia Rasool, a resident of Basti Khanpur, Tehsil Kahrur Pakka, District Lodhran, faced the daily struggles of balancing life in a joint family system. With her husband working as a school teacher and supporting their family of five, the income was often insufficient to cover basic expenses. Zubia, a mother

of a two-year-old daughter, decided not to remain a spectator to her family's financial challenges. Rather than accepting her situation, she chose to become a helping hand to her husband

In search of a solution, Zubia joined the Computer Application & Office Professional (CA&OP) course at VTI Lodhran. With encouragement from her husband and the guidance of her mentor, Mam Nagina Asim, Zubia completed her training in Computer Applications. Her determination to improve her skills and contribute to her family's well-being made all the difference.

After completing her training, Zubia applied for a position

as a Computer Operator at the South Punjab Police Office in Multan in February 2020. However, this job was postponed due to the COVID-19 pandemic. She further applied for a role at NADRA and successfully secured a position as a Data Entry Executive in Kahrur Pakka, where she worked from February 2022 to July 2023.

Later, she applied to the Central Police Office Lahore and was hired as a Computer Operator with a salary of Rs. 60,000 per month. Recently, she transferred to the South Punjab Police Office in Multan, bringing her career, full circle.

Zubia's story is one of persistence, resilience, and empowerment. Before joining VTI, she was financially dependent on her husband. Now, with a steady income of Rs. 60,000 per month, she is helping provide a stable and secure life for her family. "I am satisfied and enjoying a very happy life with my husband and three children," Zubia says, reflecting on her journey.

Zubia attributes her success to the free training provided by VTI and the unwavering support from her family. Her story serves as an inspiration for countless others seeking to change their circumstances through vocational training and determination.



Muhammad Mohsin Raza, from Chak no 355 WB, Dunyapur, faced a challenging start in life. Born into a family of seven members, his father's limited income was barely enough to meet basic household

needs. The family struggled to make ends meet, living hand to mouth. Mohsin often worried about his family's future, knowing that their financial instability left little room for hope. However, his determination to improve his family's circumstances led him to explore options for personal growth and professional development. The turning point in Mohsin's life came when he joined the VTI Dunyapur, enrolling in the Zakat-sponsored Clinical Assistant course. The free training provided him not only with technical skills but also a sense of purpose. He learned how to care for patients, handle clinical responsibilities, and gained hands-on experience, all of which proved to be invaluable as he began his professional journey.

After completing his course at VTI, Mohsin secured employment at Jatial Hospital, located on Kehrur Pakka Road in Dunyapur. While working there, he further honed his skills and gained practical experience in a clinical setting. However, his ambitions didn't stop at employment alone. With the confidence and skills he developed during his training, Mohsin took the bold step of opening his own private clinical lab. This initiative marked the beginning of his entrepreneurial journey.

Before receiving training, Mohsin's income was a modest Rs. 15,000 per month, barely enough to cover his family's basic needs. However, after establishing his clinical lab, his monthly earnings grew significantly to over Rs. 150,000. This remarkable financial transformation has enabled Mohsin to provide for his family comfortably and improve their standard of living.

Mohsin expresses immense gratitude for the opportunity provided by VTI Dunyapur. "I am satisfied and living a happy life," he reflects, acknowledging the pivotal role of the institute in his success. Mohsin's story is a shining example of how vocational training can serve as a powerful catalyst for personal and professional growth, bringing lasting change to the lives of individuals and communities alike.